

A DFAS Success Story

The New and Improved Employee/Member Self Service

Since October 2001 expanded capabilities include:

- **Civilian employees** can change their state tax withholding; start, stop and change savings bonds; and view/print their W-2s
- PIN on Demand for Civilians was added in April for faster, more secure processing of new PIN requests
- **Military members** can start, change or stop Thrift Savings Plan contributions
- **Retired Military members** can change their state tax withholding; start, stop and change savings bonds; and view/print their 1099 tax statements
- **Civilian employees and Military members** whose travel vouchers are disbursed through the DFAS Columbus, Indianapolis, Kansas City, and Cleveland sites can access their advice of payment through E/MSS

We now serve over one million customers, a 231% increase in just over a year. In the first six months of FY02, EMSS provided over 9.9 million views of leave and earning statements, sent 1.8 million inquiries into the payroll systems, and processed over 413,000 transactions.

Coming Attractions!

Our customers can look forward to more:

- PIN on Demand for Military - July
- Military Phase II
 - DJMS State tax & address changes - July
 - MCTFS State tax & savings bonds - July
 - DJMS allotments & savings bonds - October
 - DJMS & MCTFS W-2s - January 2003
- Travel advice of payment
 - Save and print enhancements - July
 - For travel vouchers processed through DFAS-Denver - December
- Thrift Savings Plan Input Screen enhancements - July/October
- Non-appropriated Fund LES - October
- Retiree Account Statement - October
- Provide functionality to Service Academies - December
- E/MSS link for DCPS CSRs - December
- Electronic notification for Travel Advice of payment and links for smart leave and earnings statement

Logon to E/MSS at www.dfas.mil

If you have questions concerning E/MSS please contact

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E/MSS won the prestigious E-Gov 2002 Pioneer Award for agency best practice application

Your Financial Partner @ Work